



CENTRAL FLORIDA HEALTH ALLIANCE

Leesburg Regional Medical Center
The Villages Regional Hospital

LEESBURG REGIONAL MEDICAL CENTER
600 E. Dixie Avenue, Leesburg, FL 34748
(352) 323-5762

THE VILLAGES REGIONAL HOSPITAL
1451 El Camino Real, The Villages, FL 32159
(352) 751-8000

CFHAlliance.org

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To Whom It May Concern:

Central Florida Health Alliance is a health system comprised of two acute care hospitals, a skilled nursing facility and multiple outpatient/support facilities. We have had the opportunity to work with Hospital Housekeeping Systems (HHS) since October 2007 when they took over management of Environmental Services for all of our health system campuses.

HHS has contributed significantly to improving patient flow within our hospitals by introducing appropriate systems, training and personnel resources. Their managers have established solid relations with our leadership team and we are very pleased with the level of support provided by HHS's regional executive team. Our Press Ganey scores related to Environmental Services have consistently stayed above the 90th percentile.

Along with help to improve efficiency, HHS continues to offer cost saving recommendations which are extremely valuable in today's healthcare economic environment.

I would certainly recommend Hospital Housekeeping Systems for any healthcare provider needing their housekeeping expertise. Should you require any additional information, please feel free to contact me at 352-751-8003.

Sincerely,

Timothy P. Menton
Senior Vice President/Administrator

TPM/kd