



# Edward White Hospital

**Date:** February 9, 2011  
**To:** Whom It May Concern  
**Subject:** HHS Reference Letter

Since May of 1999, Edward White Hospital has contracted with HHS for housekeeping services throughout this facility. At the time HHS assumed responsibility for our Environmental Services Department, there had been significant turnover within that department, as well as several management issues.

I am pleased to report that under the excellent leadership of Carmen Manganiello, not only has there been a decrease in employee turnover in the department, but major management issues have been resolved as well. We feel very fortunate to have Carmen as an integral part of our "Ed White Team"; and his efforts, and those of his staff, are greatly appreciated throughout the entire hospital.

We are also pleased with the support provided by Ryan Stanley and other HHS Management Personnel, in that they are responsive and accessible to Carmen and to Senior Management here at Edward White Hospital.

Should you require additional information regarding our affiliation with HHS, please feel free to contact me directly in Hospital Administration at 328-6132.

Sincerely,

A handwritten signature in black ink, appearing to read "Richard S. Frank", written over a white background.

Richard S. Frank  
Vice President of Operations

RSF/jkb