



May 28, 2009

To Whom It May Concern:

This letter provides our hospital the opportunity to acknowledge the superior service we have received from Hospital Housekeeping Systems. We have been partners over the last 5 years.

The relationship between our companies is built on positive professional interactions. HHS has proven that they have a strong knowledge base and expertise in providing a high level of cleanliness in our facility. We expect this from them and our superior cleanliness has been commented on by external survey teams.

What sets HHS apart from other similar companies is their ability to be extremely responsive to any issues that arise. We have been very satisfied because our concerns have always been addressed and responded to in a timely manner with positive outcomes.

I would recommend HHS to any healthcare facility.

Cordially,

A handwritten signature in cursive script that reads 'Linda Mercier'.

Linda Mercier, RN MSN  
Chief Operating Officer