



# Baton Rouge General

A Community of Caring

April 3, 2009

Dear Sir or Madam:

Hospital Housekeeping Systems (HHS) has provided service to Baton Rouge General Medical Center from October 1997 to present. The partnership that has grown over the past 12 years has been a win-win for both organizations.

The on-site management team and the corporate support from HHS have responded well to the changing needs of the Baton Rouge General. HHS supports our mission by providing a clean and safe environment for our staff, patients, doctors and visitors. HHS and the management team continue to strive for excellence in quality and customer service.

In today's economy, all organizations are struggling to seek ways to reduce costs, while enhancing service levels. I would highly recommend HHS for outsourcing your healthcare housekeeping services.

Please feel free to contact me if I can be of further assistance.

Sincerely,

Peyton Grant  
Vice President, Facility Management