



February 5, 2011

Dear Sir or Madam:

CHRISTUS Hospital - St. Elizabeth has partnered with Hospital Housekeeping Systems for over 14 years. Throughout this time, they have demonstrated the highest degree of professionalism and industry knowledge. HHS is keenly aware of the importance of being cost effective without sacrificing levels of service.

HHS systems are designed to minimize cost and maximize the quality of service. They have continually measured their successes through training, performance improvement initiatives, patient and customer satisfaction. It is through these measurements that they have continued to deliver quality services that meet the expectations of our facility.

I would highly recommend Hospital Housekeeping Systems to any facility that is interested.

Sincerely,

A handwritten signature in black ink that reads "Ellen Jones".

Ellen Jones  
President/CEO  
CHRISTUS Health Southeast Texas

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